

Ministry of the
Attorney General

Manager, Court Operations
Court Services Division
Central West Region

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February 28, 2019

RE: Expansion of the Family Claims Online service

Dear Member of the Legal Community,

On February 25, 2019, the Family Claims Online service (Ontario.ca/familyclaims) expanded to enable Ontarians to initiate simple divorce applications online at any time. The existing joint divorce online filing process has also been enhanced to permit property claims on consent.

The service continues to allow users to pay court fees online securely by credit or debit card and enables users to create profiles in order to save filings in progress and view the history of their filings.

Guided Pathways to Family Court Forms

The ministry is also pleased to share that Community Legal Education Ontario's Guided Pathways to Family Court Forms tool continues to expand.

In addition to helping users complete the forms required to apply for a simple or joint divorce and file a separation agreement with the court, the tool now leads users through many forms required to apply for corollary relief, including custody, access, support, property division, and a restraining order (with or without a divorce claim). To learn more, visit <https://www.cleo.on.ca/en/projects/guided-pathways-family-court-forms>.

Spread the word

Attached is a guide on how to set up a Justice Services Online account, which is required to access the Family Claims Online service. Please share the guide and links to the services with members of your organization and your clients.

If you have any questions or would like to provide feedback about the service, please contact Vaia Pappas, Director of the Operational Support Branch at vaia.pappas@ontario.ca.

Sincerely,

A handwritten signature in black ink, appearing to read "Alison Hedden". The signature is fluid and cursive, with a long horizontal stroke at the end.

Alison Hedden
A/Manager Court Operations